



The Villager

Distributed Friday

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March 26, 2020

The News this Week

- **General Manager's Message**
(See article on page 1)
- **List of Facility Closures**
(See article on page 1)
- **Club Board: 'Stop' means 'Stop'**
(See article on page 3)
- **Association Candidates' Form**
(See articles on page 3)
- **Message from the City of San Jose**
(See article on page 20)
- **Clubhouse Food Delivery Service**
(See article on page 6)
- **Clubhouse Grab & Go menu**
(See article on page 7)

Hot Tickets

- **Cancelled until further notice**

Channels 26 & 27

Community TV channels:

CHANNEL 26: Club & Event notices
CHANNEL 27 Currently playing:

- **The Villages Fitness Center**
- **Living with Wildfires**
- **Scam Awareness**

(See page 9 for broadcast times on the above items and for other programming.)



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Message from the General Manager's Office

Thank you for your cooperation in trying times



By Tim Sutherland, Villages General Manager CAMex, CCAM, CMCA, AMS

These are drastic times and the scenarios are changing daily and sometimes hourly. Safety is our priority. The Villages Golf and Country Club leadership and management are doing their best to implement social distancing and communicate Santa Clara County Public Health's and the State of California's shelter in place orders which seems to be the consensus of the health community as the best way for us to limit the spread of this disease among our residents.

I want to thank our Villagers for their patience, understanding and cooperation during these trying times. Your sheltering in place and social distancing efforts will add to the solution and is much appreciated. In the meantime, please try out our new restaurant delivery service which we are really excited and happy to be able to offer our community.

Please keep doing the good things you are doing for you and your community, and I am confident we will all get through this challenging time stronger than ever.

What's open and what's closed in The Villages

The following is a list of what is open and what is closed in The Villages during the current cancellation of events and classes through March 31 (And into April). Please note that some, amenities, open spaces and services have restrictions. Also, as the governmental agencies' health recommendations are constantly changing, these amenities and services availability are subject to change at a moment's notice.

As of Monday, March 16, all indoor facilities were closed. Some outdoor facilities remain open with occupancy limitations and social distancing required. Business offices, except for The Villages Post Office, remain open, but closed to walk-in traffic. For the safety of the residents and the staff we request that Villagers either call or email staff.

Business Offices (Administration Services)

- Building A**, General Manager, Accounting—**Closed**—email and phone available
- Building B**, Community Activities, Villager, Communications—**Closed**—email and phone available
- Building C**, Public Safety Administration—**Closed**—email and phone available
- Building D**, Food & Beverage—**Closed**—email and phone available
- Pro Shop**, Golf Pro—**Closed**
- Maintenance Services**, Corporation Yard—**Closed**—email and phone available
- Warehouse**—**Closed**—email and phone available
- Public Safety Plaza**—**Closed**—email and phone available

Club Facilities

- Clubhouse and Bistro**—**Closed**—Drive-up To-Go service and Home Delivery available
- Golf Course** (including **driving range** and **practice greens and facilities**)—**Closed**
- Cribari Center**—All rooms **Closed**
- Library**—**Closed**
- Post Office**—**Closed**
- Guest Rooms**—**Closed**
- Foothill Center**—**Closed**
- Montgomery Center**—**Closed**
- Montgomery All-Purpose Room**—**Closed**
- Vineyard Center**—**Closed**
- Bocce Courts/Gazebo Park**—**Closed**
- Tennis Courts**—**Closed**
- Swimming Pools and Spas**—**All Closed**
- Horse Stables**—(Care and feeding of horses)
- Foothill Gardens**—Essential Plot Maintenance Only
- Upper Gardens**—Essential Plot Maintenance Only
- Hiking Trails**—Maintain Social Distancing (No Group Hikes)

Meetings and events that have been cancelled and may be rescheduled at a later date to minimize large group gatherings at this time

- Art Film of the Month**—originally scheduled April 14.
- Art in the Park**—originally scheduled April 25. Now postponed.
- Cribari Movies**—movies canceled through April.
- Del Lago Ladies Luncheon**—originally scheduled March 28.
- Easter Brunch**—Modified—originally scheduled April 12.

(Continued on page 10)

COMMUNITY NEWS

PULSE

Dear Readers:

The Villager welcomes everyone's voice sharing ideas, opinions and accounts of life in The Villages in the Pulse column. Please follow the guidelines carefully.

Pulse deadline is 11 a.m. on Friday of the week prior to publication. Pulse letters will be published in complete or abridged form at the discretion of the Publisher and in accordance with the editorial policies and rules established by the Club Board of Directors. (See VGCC Rule 1.30.) Opinions expressed by Pulse letter authors do not necessarily reflect the opinions of The Villager Publisher, staff, boards of directors or management.

All Pulse letters must be 200 words or fewer on a single topic relating to life in the Villages. Each letter must also include name, address, phone number, date and number of words. Typed or legibly written letters must include your signature and may be hand delivered to the Pulse mailbox in Administration Building B or by mailing to the Communications Advisory Committee, 5000 Cribari Lane, San Jose, CA 95135.

Letters may be submitted electronically through the Pulse Submission Form on the Resident Portal: resident.thevillagesgcc.com/pulse, or emailed to Villager Managing Editor S. Hinrichs: shinrichs@the-villages.com.

E-mailed letters must include the text within the body of the e-mail and the subject line must read PULSE LETTER.

4 Pulse letters received this week.
0 Pulse letters not meeting Pulse Letter Guidelines.
4 Pulse letters published this week.

Note: Pulse authors are solely responsible for the statements and opinions contained in the Pulse letters. The Villager does not verify the accuracy of all statements.

Note: Pulse letters are still being accepted through the "Shelter-In-Place" order in digital form only. You may take a picture of your hand-written letter and e-mail it as a JPEG attachment to: shinrichs@thevillages.com.

We are pleased that the leadership of The Villages has taken the lead and has been ahead of the game in doing its part to stem this crisis. Shutting down our wonderful amenities hurts, really it does, as we use so many of the wonderful facilities afforded to us. Hang in there, Villagers! Kudos to the staff and boards.

—Wendy and Jim Ferguson

RE: Pulse letter in the 3/12 Villager: traffic safety.

The concern was addressed in the 15-Year Strategic plan, but not implemented by either the Club Board or management at that time.

The 15 Year Plan committee recommendation was for increased pedestrian and cart safety.

The issue is both Villages Parkway and Fairway Drive are streets that are nearly four lanes wide but still two-lane roads resulting in cars illegally passing stopped or slow cars. I have witnessed this illegal passing on both roads. I have nearly been hit as I crossed Villages Parkway from hole 7 to hole 8 with one car stopping to allow me to cross, and another car passing the stopped car just missing my cart. This is a danger to pedestrians and golf carts.

The proposal was to stripe both roads to a normal 12-foot-wide lane pushing the cars closer to the median and away from pedestrians. One suggestion was keeping the pedestrian lane, then add a golf cart lane using up the excess road width (carts are not allowed to drive in the pedestrian lane).

I propose the Club Board and Management take another look at this important safety issue and I'm happy to help.

—Robert Howe

As Villagers "hunker down" as advised, we are blessed with special options here in our community. I was among the lucky Villagers who reserved the "curbside" St. Patrick's Day meal. What an easy ordeal that was. Registration was easy; on Tuesday I lined up with other vehicles, and one-by-one our reservations were confirmed and delicious meals delivered to our vehicles. I found the meal to be absolutely delicious. More importantly—revenue for our Bistro and Clubhouse will obviously be down during these confined times. Any time I contemplate "eating out" for a change, I'm going to take advantage of the option to have another "curbside" meal from the Bistro/Clubhouse. I urge everyone else to consider doing the same.

—Vera Buescher

On Monday, March 13, I ordered two corned beef and cabbage dinners for pick up on the 17th. At 11:55 am, I drove to the Clubhouse where I was met by a young lady with a check list. She found my name, had me sign off that I had received my meals, and had me lower my passenger side window. In less than a minute I was handed my meals through the window and proceeded home. When I got to my home, I looked at clock in my car, 12:00 sharp. We had the items for lunch with enough left over for another meal. As fabulous as this was, I am worried about our restaurant staff. I gave the server \$5 for the tip jar. I am hoping we can all give a little extra for our workers. All of them contribute to this wonderful place we call The Villages. Kindness matters.

—Gayle Kludt

Please submit Pulse letters in digital form only

Since Building B is closed during the "Shelter-In-Place" order, Pulse letters are only being accepted in digital form.

In the event of a staffing shortage occurring among employees of The Villager, publication may be temporarily suspended until the subsidence of the illness. Residents are encouraged to sign up for electronic messaging through Fast Lane in case of emergency.

IN MEMORIAM

In Memoriam notices are run free of charge.

Notices include name of deceased, date of birth and date of passing. Brief notices of memorial gatherings may be included with the notice, providing event is held in a Villages' facility.

Obituary notices may be placed in the Classified Advertising section for a fee. For more information, please call Kory Tran at 408-754-1341 or Scott Hinrichs at 408-223-4655.

DEADLINES

General Copy: All general copy, other than sports, is due by 4:30 p.m. Thursday, seven days prior to publication. For editorial information call 408-754-1341 or 408-223-4655 or email ktran@the-villages.com.

Sports: Sports copy is acceptable after deadline only by permission of the Managing Editor, 408-223-4655.

Classified Ads: Classified ads, renewals, cancellations and changes are due by 10 a.m. on the Monday before publication. Holiday deadlines differ. All classified ads must be in writing. You may fax classified ads to 408-274-2843 or e-mail to: ktran@the-villages.com. For more information, please call 408-754-1341 or 408-223-4655.

Display Ads: Display ad rates and placement may be arranged by calling Mario at 408-223-4657. Display advertising information is available on The Villages web site at: www.thevillagesgcc.com.

Delivery: The Villager is published on Thursday and distributed to all residents Friday morning. Extra copies of the latest editions are usually available in The Villager office and in the Library. Call 408-223-4655 to report missed deliveries.

POLICIES

Publication of advertising in The Villager does not constitute endorsement. Licensed real estate professionals advertising in The Villager are required to name themselves as agent or broker, or list the name of the brokerage for whom they work as part of their ad. This is in compliance with Real Estate Law Section 10140.6.

All copy is subject to editing and must be submitted with that understanding. The Villager reserves the right to reject or discontinue advertising or articles that are deemed unsuitable.

The Villages Communications Advisory Committee "To inform and connect Villagers" develops operational plans, reviews rules and policies, and advises the General Manager and Club Board on issues pertaining to The Villager, including Pulse letters, Channel 26, Fast Lane and the web site. Residents having relevant concerns may attend meetings or call committee members by phone: Chair Lou Lively-Singh 408-838-5555, Diane Carr at 408-528-8456, Debbie Champion at 408-960-6994, Barbara Karayn 202-641-6339, Pamela Oliver-Lyons 408-693-9250, Pat Reardon at 408-914-2432, and Alice Tyler at 408-223-1735.

HOURS

The Villager editorial and classified advertising hours are Monday through Friday, 8:30 a.m. to 4:30 p.m. The Villager display advertising office hours are by appointment. Call 408-223-4657 to schedule.

The Villager is the official and legal communication medium for The Villages, a Senior Community. Its mission is to provide residents with timely information about activities, facilities and services at The Villages, and to promote a sense of community by documenting and celebrating those common experiences highlighting life at The Villages.

THE WEEKLY VILLAGER is published every Thursday under policies established by the

Club Board of Directors:

Jan Champion	President
Theodora Morse	Vice President
Rick Casey	Treasurer
Mike Falarski	Director
Bob Wilk	Director

Villager Personnel:

Tim Sutherland	General Manager/Publisher
Mary Majerle-Tatum	Director of Community Activities
Scott Hinrichs	Managing Editor
Joanne Guillen	Design/Layout Editor
Kory Tran	Associate Editor
Adrienne Reed	Advertising Customer Service

THE WEEKLY VILLAGER is published by The Villages Golf and Country Club, 5000 Cribari Lane, San Jose, California 95135. Copyright 2020. All rights reserved. Visit The Villages web site at <http://www.thevillagesgcc.com>

BOARDS & COMMITTEES

- NOTICE -

From The Villages Association

The deadline for nominations for The Villages Association Board of Director candidates for this year's election is March 31, 2020, at 5:00 p.m.

Pursuant to California Civil Code §5105(a)(3), The Villages Association Bylaws Section 6.1.2, and The Villages Association Election Rules Section 3.2.1, any Member who satisfies the qualifications and is not otherwise prohibited from running for the Board may place their name in nomination by completing the "Solicitation of Candidates Form" and submitting the form to the President (Garry Ashby) or Secretary (David Cook) of the Board before the above posted deadline.

Association Board Seeks Directors

There will be two Director vacancies on the Association Board beginning in June. We encourage all condo owners to consider running for the Board.

The mission of the Association Board is to protect, maintain, and enhance the common property of its members:

- Being on the Board is interesting.
- Board Directors are informed and involved in making decisions which affect assessments and quality of life in The Villages.
- It would be helpful if a candidate has some business or administrative or DAC experience, but what really counts is being willing to listen to other owners, work with staff, and make good, common sense decisions for the best long-term interests of The Association.

Information packets are available at the General Manager's office in Building A, or you may contact Board President Garry Ashby (gashby1@aol.com), or Board Secretary David Cook (dc@argus.mx).

The deadline for submitting your form is March 31.

(See Candidates Form below.)

FROM THE CLUB BOARD

Stop means come to a complete stop

By the Club Board Traffic Appeals Committee

You may have heard from your Villages' friends and neighbors that there is a significant increase in citations for violating the requirement to make a full, complete stop at stop signs on Villages' property. Some call it California stops, where you slow down, look in both directions and if you don't see anyone, you roll through the stop sign. A California stop is not a full and complete stop. This is not just a Villages' rule, it's in the Department of Motor Vehicles vehicle code.

Why since we've had stop signs for 53 years in the Villages are so many Villagers suddenly getting ticketed? The reason is that Villages' traffic officers now have dash cams which record moving vehicles at stop signs. This technology provides visible proof of rolling stops, something we didn't have in the past. Many Villagers who come before the Traffic Appeals Committee and review the video are shocked to see that they didn't make a complete stop. They thought for sure they stopped or that since no one was at the intersection, it wasn't a big deal if they rolled through the stop sign.

Full and complete stops are for the safety of all. Not stopping has become common practice, which is creating an unsafe environment. Many Villagers have expressed safety concerns and we are responding to those concerns. Villagers walk along the side of the street, drive their golf carts along the edge of the road and animals dart out in front of vehicles. Our excellent vehicle accident record can be, in the committee's opinion, attributed to strict traffic enforcement at the Villages.

So, save yourself the possibility of a fine, or worse, suspension of your privileges, by obeying the speed limits and making complete stops at stop signs. Warn your visitors to do the same, as you are responsible for anyone you let through the Villages' gate.

Remember too, just like the police officers outside the gates, our traffic officers wear body cams. These officers are simply doing their jobs and we expect both parties to treat each other with respect.

The Villages Association

Solicitation of Candidates Form

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STATEMENT OF CANDIDACY 2020 Election of Directors

I am interested in serving on the Board of Directors of The Villages Association.

Member's Name

Property Address(es) within The Villages Association.

Mailing Address, If Different

Daytime Telephone Number

E-mail Address

The attached statement explains my qualifications to serve as a director and, if elected, my goals for the community. Statements are limited to 250 words. Sample candidate statements and formatting guidelines are available in the General Manager's office or by contacting jmeadows@the-villages.com. Please attach your candidate statement to this form.

Qualified candidates' names will be included on the Candidate Registration List and statements will be published in the voting materials that accompany the ballots in the election of directors, as well as published in The Villager newspaper. Telephone numbers and email addresses are for internal use only and will not be published with the statements.

Candidates' statements must be received no later than April 24, 2020, in order to be included in the official voting materials. Candidates' statements may be sent to The Villages Association c/o Julia Meadows, Assistant General Manager, 5000 Cribari Lane, San Jose, CA 95135, or jmeadows@the-villages.com.

This form is also available on The Villages Resident Portal and in Building A



MANAGEMENT

PUBLIC SAFETY

For emergencies, establish a new 'L.I.F.E. File'

The San Jose Fire Department recently provided Public Safety a new L.I.F.E. File, which stands for Lifesaving Information For Emergencies. This is a newer version of the VIAL OF LIFE. The file is a magnetic sleeve, which can be stuck on your refrigerator. There is a sleeve in which to put the form or other documents, such as a DNR.

Both the VIAL OF LIFE and the new L.I.F.E. File are acceptable.

If you are interested in these items, please come by Public Safety Administration. We have a limited supply on hand.

What is the P.O.L.S.T. form?

Public Safety has added the P.O.L.S.T. (Physician's Order for Life-Saving Treatment) form on the Residents' Portal. It can be located in the Management > Public Safety (Public Safety Forms) and also in the Resource Files > Forms (Other Forms).

If you complete the form, to include your physician's signature, place it in the L.I.F.E. File, which is kept on the outside of your refrigerator or in the VIAL of Life. During an emergency is not the time to attempt to look for the form. The Fire Department needs this form immediately to honor your wishes.

Who is responsible for cleaning up a pet's poop?

The Villages Rules and CC&Rs states it is the owner's/handler's responsibility for immediately cleaning and disposing of pet excrements in a sealed container. We are finding and hearing that some owners are not immediately cleaning up after their pets and assume that it is the responsibility of the landscaping crew, which it is not.

The pet poop should be picked up immediately and placed into the dumpsters in the trash enclosure near your home or in the designated pet poop stations in the center parking lots. Please do not place any pet poop in any restrooms or other containers at any of the various centers.

Please help us keep our beautiful community clean.

Leash rule for pets

Residents are reminded, as per Club Rule 1.51, that pets must be kept on a leash, under control, and attended to at all times. This also applies to the Hill Lands.

Missed your Villager?

If you missed delivery of your weekly copy of *The Villager*, please call 408-223-4655 to report it. (Please do not call before 11:30 a.m.)

You may pick up a replacement copy of your paper at the newsstand at the entrance of Building B or go online to the Villages website—www.thevillagesgcc.com—and download the current and past editions to your computer.

Stay in touch with essential developments through Fast Lane!

Because of the rapid and frequent developments in our world that directly affect our community during this crisis, keeping informed is essential. And now more than ever, it is important to be up on the latest developments in your community. Get those vital updates by signing up for Fast Lane, The Villages email newsletter. It is both quick and easy and you can do it online or over the phone. To sign up or get more information, contact Communications Coordinator Ken Patterson at 408-223-4681; kpatterson@the-villages.com, or on the Villages Resident Portal:

resident.thevillagesgcc.com

There are currently six editions of The Fast Lane.

All subscribers will receive the Wednesday (general announcements and board-recognized event) Friday (Board and Committee meeting information) and Saturday (Maintenance Services)

Subscribers may choose to receive the following editions: The Clubhouse & Bistro email comes out every Monday, The Pro Shop email comes out every Tuesday, and The Community Activities email comes out every Thursday.

POST OFFICE NOTICE

The Villages Post Office will be closed until Tuesday, April 7. Mail deposited in the outside mailbox in front of Cribari Center will be picked up as posted.

More COMMUNITY NOTICES
on pages 18 & 20

A MESSAGE FROM BRIGHTVIEW



Fruit Suppression and Olive Control

By Ryan C. Bolich, Senior Account Manager, BrightView Landscape Services

Over the next month much of the fruit suppression and olive fruit control spraying will be taking place at The Villages. Most of this spraying takes place from 2 a.m. to 5 a.m. for a couple of reasons. First, there is very little wind usually at these times; little to no wind is needed in order to apply the fruit control properly, and secondly, by doing the work early in the morning it allows us to do the spraying without interfering in the normal activities of residents.

Olives bloom in March to early April with the exact time depending on olive variety, winter temperatures and microclimate. Control application must take place before the olives develop.

Olives are a very messy fruit; they stain pavement, and when tracked inside, they stain carpet and other flooring. Olives on pavement are also a slip hazard and olive pits act like ball bearings under bicycle tires. Olive fruit can be reduced or prevented by bark banding or spraying the trees with growth regulators. This fruit suppression spraying will continue through early-mid April.

Liquid Amber trees are also set for spraying over the next several weeks. Sweetgums (Liquidambar styraciflua) are great shade trees but they produce round seed pods covered with sharp points. In autumn the pods dry and fall from the tree making sidewalks and lawns treacherous to walk on, especially in bare feet! By spraying these trees when they start to flower we can greatly reduce the number of dried seed pods we see on the street and sidewalk later this year. Spraying for the liquidambar styraciflua starts this week and weather depending will take several weeks to complete.



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GOVERNANCE MEETINGS

Homeowners' Corporation Directors Election 2020

Want to make a difference in your community? The Homeowners' Corporation (HOC) Board of Directors is looking for you. Serving on the HOC Board is a rewarding and interesting activity that makes you feel a vital part of the community. You get to know your neighbors and you can make a difference in their enjoyment of Village life.

The Villages Homeowners' Corporation mission statement reads, "The Homeowners' Board of Directors manages and regulates the use and enjoyment of the Homeowners Development in accordance with the governing documents and the law, and in a manner that preserves, protects, and enhances homeowner property." The bylaws of the Homeowner's Corporation provide that there will be five directors serving on the board. With the recent resignation (effective in June) of Ron Steckel and with the terms of Jeannie Omel and Carl Honaker also expiring in June, there will be three vacancies (two, three-year terms and one, one year-term) on the Board in 2020.

If you would like to find out more about serving on the Board, please contact any of the current board members, President Greg Stewart, 408-531-1029; Vice President Jeannie Omel, 408-238-5157; Secretary Mary McBride, 202-256-6199; CFO Ron Steckel, 408-391-7255; and Assistant CFO Carl Honaker, 408-238-1446.

More COMMUNITY NOTICES

(SRS) SENIOR RESOURCE SERVICES

Relax! Your tax return is due July 15, 2020

The IRS has extended the deadline for filing and paying your Federal income tax. The due date for a taxpayer needing to file a 2019 Federal income tax return or make a payment is automatically postponed to July 15, 2020. A taxpayer does not have to file an Extension Request (Form 4868) to take advantage of this postponement of their 1040 tax return and payment.

The calculation of any interest, penalty, or addition to tax for failure to file your income tax return or to pay your income taxes is disregarded until July 15.

This extended deadline also applies to 2020 estimated income tax payments due on April 15 for a taxpayer's 2020 tax year. If you expected to file form 1040-ES, the estimate payment due April 15 is extended until July 15, 2020. As of this submission of this article, the IRS has not yet included the 2nd quarter estimated tax payment due June 15, 2020 in the extension of time. This could be changed.

The California Franchise Tax Board has also postponed until July 15 the filing and paying of 2019 California income tax and the paying of April 15 estimated tax payments for 2020. California has also extended the second quarter estimated tax payment due June 15, 2020 to July 15, 2020.

If you are expecting a refund from your tax return, we recommend you go ahead and file your return. If you use a computer and have a simple return, we suggest you try the free software at the irs.gov website to prepare and file your return. The IRS is continuing to work, but at a reduced staff level to maintain social distancing. It may take additional time to receive your refund.

If you had an appointment with our AARP tax preparation group, you should have been contacted that the preparation site is closed. When we reopen, you will be contacted with the new dates and how to make a new appointment.

In the meantime, while the SRS office is closed at The Villages, SRS volunteers are monitoring telephone messages, and someone will return your call.

SRS Comment:

Online Census request

Question: I received a mailing from the 2020 Census giving me a code to respond online. I don't have a computer. What should I do?

Answer: You can complete the census by phone or by mail as well as by computer. Call 844-330-2020 to respond by phone. There are other phone numbers if you prefer a language other than English. An SRS volunteer can look them up for you.

If you don't respond online or by phone, you will be mailed a paper census questionnaire.

Remember, the Census will not ask for your social security number, your bank account numbers or your political preference.

BOARD MEETINGS

Notice:

Staff is working on teleconferencing solutions for Board meetings.

Please stand by for more developments.

Also please note that the proposed 2021 DAC budget presentations are online on the Resident Portal resident.thevillagesgcc.com

THE DACs

April 6 Montgomery DAC meeting cancelled

The Montgomery DAC Meeting scheduled for April 6 has been cancelled.

Members have been emailed the newsletter to describe the villa exterior paint plan.

If you don't have email, you may call Richard Holmboe at 408-857-9654.

Deadline for editorial materials is the Thursday before the date of publication. If your notice is late, please call Kory at The Villager copy desk at 408-754-1341 to arrange for space to be available. You may e-mail your copy to: ktran@the-villages.com

Villages Club Board seeks Director candidates

The Villages Golf and Country Club Board Nominating Committee is actively seeking candidates for election to the Club Board of Directors. The Club governing documents provide that there shall be seven directors, and election will be held during May and June for two director positions to serve three-year terms. The Club Board is responsible for the management of Club operations including, but not limited to, all recreational, social, and cultural events in operation at the Villages, maintenance of the streets, the community centers and adjoining swimming pools, the Clubhouse/Pro Shop complex, the two golf courses, and tennis courts.

It's a rewarding experience to participate in the governance of this vibrant community. The Nominating Committee urges all Villages property owners to consider involvement in community decisions through service on the Villages Golf and Country Club Board of Directors.

If you are interested in being a candidate, and/or need additional information, please contact any of the Club Nominating Committee Members: Bill DeVincenzi at 408-531-1031, Nancy Fodor at 408-528-0476; Rick Jiloty at 408-528-8116

EPC SEZ..

Keep copies of important documents (will, bank account numbers, credit cards, passports, proof of residency, prescription names and numbers, etc.) in a waterproof container. If you have questions, please contact EPC at: updates@thevillagesepc.org

— The Villages Emergency Preparedness Committee

Nalini Aiyagari MBA

CalRe#01248710

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**Gift Cards available
at the
Clubhouse and Pro Shop!**

THE CLUBHOUSE

**For Reservations
or Information:
408-223-4687**

2800 Villages Fairway Drive, San Jose CA 95135

All Clubhouse & Bistro menus can be found at www.thevillagesgcc.com

WHAT'S COOKING?

theclubhouse@the-villages.com

The Clubhouse Restaurant and Bistro are closed until further notice.

Until Coronavirus concerns are reduced, The Clubhouse will put the Clubhouse Delivery Grab & Go and Home Delivery programs into effect seven days a week: First call in your order to 408-370-8553 and call us again when you get to the Clubhouse curbside and we'll bring it out to your vehicle. (see menu and details on page 7.)

Message from Director of Food & Beverage

John Yu

**Price Reduction
for Home
Deliveries and
Update**

We have received approval to lower the prices from past price guidelines so more residents can utilize this service during these challenging times.

In addition, we will be updating our delivery menus on a weekly basis to provide more variety to the community.

Orders must be in by 11 a.m. before the next delivery day for each district.

You will get a confirmation either by email or by phone for each order.

If you do not get a confirmation, please email or call back. This is just an assurance to make sure we have not missed your order.

More
CLUBHOUSE ITEMS
on page 7

CLUBHOUSE RESTAURANT

&

THE BISTRO & BAR

CLOSED TO WALK-INS UNTIL FURTHER NOTICE

Food Delivery Service to Villas/Condos and Single-Family Homes

The Villages Golf and Country Club is proud and pleased to offer a home delivery option for our valued residents during these challenging and difficult times.

Our restaurant team began this delivery service March 21. Delivery target times are 12 noon to 5 p.m. **Email or phone orders for a particular day must be in by 11 a.m. the day before.** All orders, taxes and service charges will be charged to your house account to allow for proper social distancing upon delivery.

All prepared menu items will be made fresh daily and shelf life is three (3) days refrigerated, so Villagers can order menu items to last for a few days, and then get another delivery on their specific delivery day. **(Please see Delivery Schedules below.)** We will also offer specials that we will record on our phone line when Villagers call in to order.

Delivery Menu

Orders Must Be In By 11 a.m. for Next Delivery Day for Each District

Morning Options

Raspberry Belgium Crepes with Raspberry Sauce and Fresh Fruit - \$6.25 (Heat & Serve)
Oatmeal and Bananas with Syrup - \$4.75 (Heat & Serve)
Breakfast Continental, 1 Hard Boiled Egg, Danish, Fresh Fruit and Yogurt - \$6.90

Salads, Sandwiches and Pizzas

Caesar Salad with Croutons and Dressing - \$7.00 with Prawns \$3, or Chicken \$2
Chinese Chicken Salad with Chopped Cabbage, Carrots, Edamame, Peanuts and Fried Rice Noodles - \$10
Shrimp Louie Mixed Greens, Tomatoes, Cucumbers, Hard Boiled Eggs with Thousand Island Dressing - \$14.95
Tuna Salad Sandwich with Tomatoes and Lettuce with Chips - \$6.75
Turkey Club Sandwich with Bacon, Roasted Turkey, Tomatoes and Lettuce with Chips - \$6.75
Roast Beef Sandwich with Tomatoes and Lettuce with Chips - \$6.75
Turkey Brie and Cranberry Sandwich with Arugula on Telera Roll with Chips - \$6.95
Pepperoni Pizza or Margherita Pizza - \$7.75 (Heat & Serve)
Combination Pizza: Sausage, Pepperoni, Mushrooms, Onions and Peppers - \$9.75 (Heat & Serve)

Entrées

Penne Marinara Pasta with Meatballs and Parmesan Cheese - \$12.75 (Heat & Serve)
Meatloaf with Mashed Potatoes and Vegetable Medley of the Day - \$15.95 (Heat & Serve)
Honey-Stung Fried Chicken with Mashed Potatoes and Vegetable Medley of the Day - \$15.95 (Heat & Serve)
Pot Roast with Gravy, Mashed Potatoes and Vegetable Medley of the Day - \$15.95 (Heat & Serve)
Grilled Salmon with Mashed Potatoes and Vegetable Medley of the Day - \$18.95 (Heat & Serve)

Dessert

Apple Pie or New York Cheesecake with Berries - \$3.25
Bottled Water and Sodas - \$1.00 Juices - \$1.50

(18% Service Charge and Tax will Be Included to the Price - Charged to House Account Only)

Email Orders To: ClubhouseManagers@the-villages.com

Or Call 408-754-1337 by 11 a.m. the Day Before Next Scheduled Delivery Day

Clubhouse Home Delivery Schedule by Village

Village	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Fairways	No delivery	X	no deliv.	X	no deliv.	X	no deliv.
Sonata	on Mondays	X	no deliv.	X	no deliv.	X	no deliv.
Del Lago	"	X	no deliv.	X	no deliv.	X	no deliv.
Montgomery	"	X	no deliv.	X	no deliv.	X	no deliv.
The Heights	"	X	no deliv.	X	no deliv.	X	no deliv.
Hermosa	"	X	no deliv.	X	no deliv.	X	no deliv.
Olivas	"	X	no deliv.	X	no deliv.	X	no deliv.
Verano	"	no deliv.	X	no deliv.	X	no deliv.	X
Highland	"	no deliv.	X	no deliv.	X	no deliv.	X
Valle Vista	"	no deliv.	X	no deliv.	X	no deliv.	X
Cribari	"	no deliv.	X	no deliv.	X	no deliv.	X
Glen Arden	"	no deliv.	X	no deliv.	X	no deliv.	X

(Delivery days are marked by an X)

Orders must be in by 11 a.m. the day before the next scheduled delivery day

Deliveries will be made between noon and 5 p.m.

(18% service charge and tax will be added to the price.)

Curbside Delivery Grab and Go Service

Dial 408 370 8553

Breakfast To-Go 7 a.m. to 10 a.m.

Coffee \$1.95

Orange, Cranberry or Apple Juice \$ 2.50

The Villager, 2 Eggs Any Style, Bacon or Sausage with Hash Brown and Choice of Toast \$9.50

Breakfast Burrito, Scrambled Eggs, Cheese and Bacon or Sausage \$8.25

BT Bagel, Scrambled Eggs, Bacon, Tomato, Cream Cheese \$8.25

Monty Muffin, English Muffin, Scrambled Eggs & Bacon or Sausage \$8.25

Belgium Raspberry Crepes with Fruit \$8.50

Lunch To-Go 11 a.m. to 3 p.m.

Soda or Water \$1.50

Soup of the Day Cup \$4.95 Bowl \$6.95

Choice of Sides, French Fries, Garlic Fries, Sweet Potato Fries, Soups, or Fresh Fruit \$4.95

Hamburger with LTO and Side \$10.95 with Cheddar \$12.50

Hot Dog with Side and Tomato Relish \$8.95

Turkey Brie Sandwich with Cranberry Compote and Arugula and Side \$10.75

Tuna Salad Sandwich with Side \$8.95

Roast Beef Sandwich with Side \$8.95

Chicken Cobb Salad Or Chinese Chicken Salad \$13.95

Dinner To-Go 4 p.m. to 8 p.m.

Soda or Water \$1.50

Hamburger with LTO and Side, \$10.95 with Cheddar \$12.50

New York Steak Sandwich, and Side Grilled Onions & Blue Cheese, Mustard Aioli \$16.95

Pot Roast with Mashed Potato Gravy and Vegetable Medley, Starter Salad. \$19.95

Chicken Cobb Salad or Chinese Chicken Salad \$13.95

Sole Piccata, Capers White Wine or Grilled Salmon Lemon Butter with Mashed Potato and Vegetable Medley, Starter Salad \$23.95

Chicken Marsala with Mashed Potato and Vegetable Medley, Includes Starter Salad \$22.95

10% Service Charge and Tax will be added to the Price

How does Curbside Grab and Go work? First call in your order to 408-370-8553 and call us again when you get to the Clubhouse curbside and we will bring it out to your vehicle.



DAILY

The Villages Fitness Center
12:00/6:00 AM/PM

Living with Wildfires in Santa Clara County
1:00/7:00 AM/PM

Scam Awareness
2:35/8:35 AM/PM

WEEKLY

3:00/9:00 AM/PM
MON Burns & Allen Show
TUE Dinah Shore Show (1:00)
WED The Beverly Hillbillies
THU Bob Cummings Show
FRI Date with the Angels
SAT Mickey Rooney Show
SUN Colgate Comedy Hour (1:00)

3:30/9:30 AM/PM
MON The Lucy Show
WED Meet Corliss Archer
THU You Bet Your Life
FRI Life With Elizabeth
SAT The Jack Benny Program

4:00/10:00 AM/PM
THU Dragnet
FRI Mr. and Mrs. North
SUN Bonanza (1:00)

4:30/13:00 AM/PM
THU Suspense
FRI Letters to Loretta

5:00/11:00 AM/PM
THU Climax! (1:00)
FRI Tales of Tomorrow
SUN Studio One (1:00)

5:30/11:30 AM/PM
MON Sherlock Holmes
TUE Robin Hood
WED Kit Carson
FRI Sir Lancelot
SAT Lock-Up

MOVIES
4:00/10:00 AM/PM

MON I Dream of Jeanie

TUE Last Woman on Earth

WED It's a Joke, Son!

SAT I Cover the Waterfront



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Password: villages

Club Events & Notices

More information online at the Villages Resident Portal:
resident.thevillagesgcc.com

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CLUBS & EVENTS

FROM THE BOOKSHELF

By Linda Schlageter

“Loveboat Taipei” by Abigail Hing Wen: When Ever Wong’s parents send her away for the summer, she’s expecting Chien Tan, a strict, educational immersion program in Taiwan. Instead she finds the infamous “Loveboat.” There Ever is surrounded by prodigies like Rick Woo, a Chinese American wonder boy and longtime bane of her existence. Ever’s roommate is the confident and clever Sophie Ha, as glamorous as she is sharp. There is also cool Xavier Yeh, heir to an international tech empire. But her classmates are more interested in the nonstop Taipei nightlife than anything to do with the curriculum. Hookups abound, snake blood sake flows and adult supervision is nonexistent. For the first time, Ever is discovering what freedom tastes like, and it is exhilarating. But summer will end and Ever will be back to her parents and the future they’ve planned for her. Will she let this glimpse of freedom go—or will Loveboat give her the courage to pursue the future she dreams of, and the Ever Wong she wants to be. FICTION 2020

“Women Rowing North” by Mary Pipher: Women growing older contend with ageism, misogyny and loss. Yet, Mary Pipher shows that most older women are deeply happy and filled with gratitude for the gifts of life. Their struggles help them grow into the authentic, empathetic, and wise people they have always wanted to be. *In Women Rowing North*, Pipher offers a timely examination of the cultural and developmental issues women face as they age. Drawing on her own experience as daughter, sister, mother, grandmother, caregiver, clinical psychologist, and cultural anthropologist, she explores ways women can cultivate resilient responses to the challenges they face. “If we can keep our wits about us, think clearly, and manage our emotions skillfully,” Pipher writes, “we will experience a joyous time of our lives. If we have planned carefully and packed properly, if we have good maps and guides, the journey can be transcendent.” 305.26 People in Late Adulthood 2019

“Golden in Death” by J.D. Robb: Pediatrician Kent Abner received the package at his Greenwich Village townhouse on a beautiful April morning. Inside was a cheap trinket, a golden egg that could be opened into two halves. When he pried it apart, it took only moments for the highly toxic airborne fumes to enter his body—and just a few minutes more to kill him. The return address on the package, a fictitious Midtown store called All That Glitters. After Eve Dallas calls the hazmat team to the scene, and undergoes testing to reassure both her and her husband that she hasn’t been exposed, it’s time to look into Dr. Abner’s past and present relationships. Not every victim Eve encounters is an angel, but it seems that Abner came pretty close, though he did ruffle some feathers over the years by taking stands for the weak and defenseless. While the lab struggles to identify the deadly toxin, Eve does all she can to identify the sender. But when someone else dies in the same grisly manner, it becomes clear that she’s dealing with either a madman or someone who has a hidden and elusive connection to both victims. MYSTERY 2020

“Sisters by Choice” by Susan Mallory: After her cat toy empire goes up in flames, Sophie Lane returns to Blackberry Island, determined to rebuild. Until small-town life reveals a big problem: she can’t grow unless she learns to let go. If Sophie relaxes her grip even a little, she might lose everything. Or she might finally be free to reach for the happiness and love that have eluded her for so long. Kristine has become defined by her relationship to others. She’s a wife and a mom. As much as she adores her husband and sons, she wants something for herself—a sweet little bakery just off the waterfront. She knew changing the rules wouldn’t be easy, but she never imagined she might have to choose between her marriage and her dreams. Like the mainland on the horizon, Heather’s goals seem beyond her grasp. Every time she manages to save for college, her mother has another crisis. Can she break free or will she be trapped in this tiny life forever? Told with Mallory’s trademark humor and charm, *Sisters by Choice* is a heartfelt tale of love, family and the friendships that see us through. FICTION 2020

Message from the Arts & Crafts Association

By Michael Sunzeri

At this time the Arts and Crafts Association regrets that all classes, demos and events are either canceled or postponed through the month of April 2020. We will resume when we are allowed to again participate with you with our calendared inputs. Watch for posts that may appear on our website to help you occupy your time online that you may be able to participate in from outside sources that Barbara Gottesman has found for us.

Meet Max—Villages Dog of the Month

By John Colistra

Max was born in San Juan Bautista on March 1, 2012. He was quickly rescued before an untimely demise by a group called CARE. Liz Dietz saw his dotted head on PetFinder.com and Max joined the Dietz family in Village Sonata on July 14, 2012. Max is named for Liz’s late mother, Maxine Oshry, a former resident of Montgomery Village. Max is part Beagle and Jack Russell. Because he was rescued and fostered by ladies as a puppy, he’s quite the ladies’ man.

The dog club needs new members to sustain its status as a club in The Villages. There are over 250 dog owners in the villages along with many prior dog owners ready to continue a wonderful relationship with a

dog. The club can assist you in locating that special animal to bring love into your life. Please call our leader, Paul Miner, at 408-532-3033 and get on our mailing list.

Please note: due to the Gazebo Park closure because of the coronavirus, there will be no formal dog club meetings. However, we may still walk our dogs, but take all the necessary precautions as mandated. Also I will continue to publish biography of dogs and their human partners. To get in and publish in the villagers newspaper please send me two things: 1. Front photo of your dog. 2. A biography of your dog similar to those printed previously. Please email the above as separate documents to johncolistra1936@gmail.com





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*Sue Lassetter,
M.A., CLC, SRES*

Cancelled meetings; events...

(Continued from front page)

Global Village Meeting—originally scheduled April 1.

Hiking Club Meeting—originally scheduled March 30.

Holiday Social—originally scheduled April 12.

Republican Club Luncheon—originally scheduled March 26.

Senior Academy Hollywood Myths Course—originally scheduled April 21 and 28.

VAT "Charlie Brown" Play—originally scheduled for April.

VMA Health Festival—originally scheduled April 25.

Winemaker Dinner—Postponed—originally scheduled March 27.

Montgomery DAC meeting—Cancelled—originally scheduled April 6.


To monitor future meeting changes or cancellations, a running list is posted on the Resident Portal: resident.thevillagesgcc.com/cancelled/

All hikes cancelled

The Annual Trail Maintenance Day, as well as all regular and rambler hikes hosted by the Hiking Club have been cancelled until further notice.

Holiday Social cancelled

The Holiday Social organized by Pam Thompson and originally scheduled for Sunday, April 12 at the Montgomery Center from 2-5 p.m. has been cancelled. It may be rescheduled for a later date.

<p>Villages Medical Auxiliary-Since 1976 Office: 408-238-4230 Hours: Monday to Thursday, 9:30 a.m. to 2:30 p.m. Service Coordinator: 408-238-4029 www.vmavillages.org</p>	
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Cancellations through the end of April

All support groups and events have been cancelled through the end of April.

Blood Pressure Clinic: Cancelled

Parkinson's Caregivers Support Group: Cancelled

VMA Bingo has been cancelled.

Grief Support Group: Cancelled

Caregivers Support Group: Cancelled

Diabetes Support Group: Cancelled

VMA Health Festival: Postponed.

The VMA Office will be closed during the shelter in place order. VMA Volunteers and the Service Coordinator are checking messages and responding accordingly.

The VMA is still offering medical equipment delivery. We also have volunteers that can pick up and deliver meals to you from the Bistro if you are unable to do so yourself.

If you have any questions or are in need of resources, please contact VMA Service Coordinator Cristina Freyer at cfreyer@sequoialiving.org or 408-238-4029.

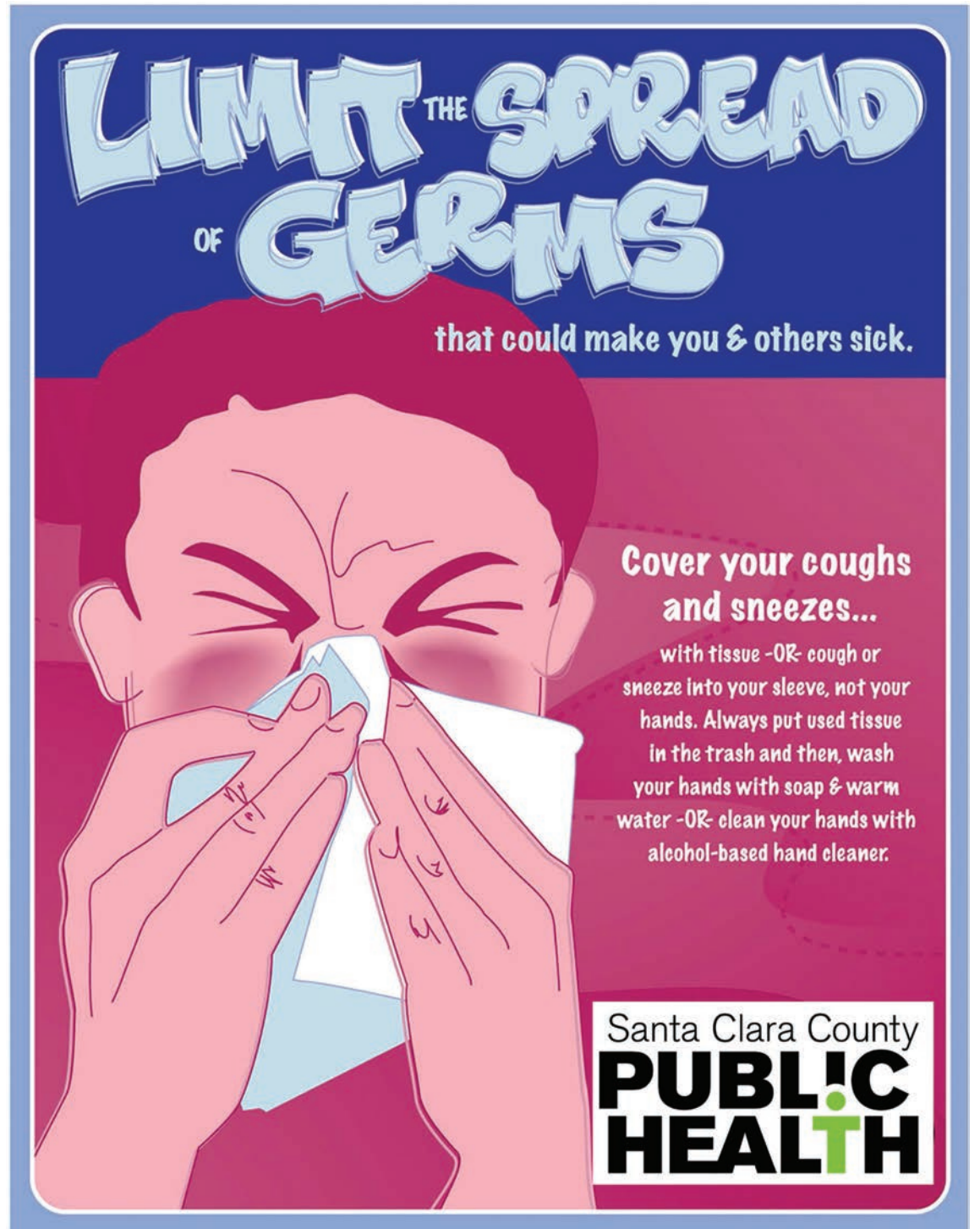
A GREAT DEAL! Villager Business Card Ads \$35 per week! Call Adrienne at 223-4657

Remember your loved one with a memorial gift to EVF

Please remember the Evergreen Villages Foundation (EVF) when you are considering a memorial gift in honor of a loved one. The EVF sends a lovely acknowledgement from you. www.evfsj.org

Remember someone with a memorial gift to the VMA

Honor the life of your friend or loved one by funding the services to extend the quality of life for other Villagers. A memorial gift to the Villages Medical Auxiliary (VMA) honors the loved one lost and promotes the work of the VMA. If you have any questions on how to give, call the VMA office at 408-238-4230. All donations to the VMA are tax deductible.



EVF FOCUS

Is EVF 'Sheltered in Place'?

By Diana Hallock, EVF Director

In these challenging times, all of us are changing the way we do business including the Evergreen Village Foundation (EVF). Rather than meeting in person, EVF directors are continuing to meet via social media like ZOOM or Webex, using our home computers to connect us. Our April workshop topics will include 1) improving our website to make it more user friendly, 2) improving our forms to make them more clear and easier to use and 3) to seek new ways for Villagers to be involved with EVF. For more information, Villagers are encouraged to contact our EVF president, Maxine Amundsen at 408-528-0746 or via our website contact. Stay safe! Visit www.evfsj.org



RELIGION

CATHOLIC COMMUNITY

Prayers: During this uncertain time, please pray—for your family, your friends, your neighbors, the country, and the priests and staff at St. Francis of Assisi, and anyone else who needs prayers—that we all come through this in good health, body, mind, and spirit.

Masses at St. Francis and The Villages: There will be no Masses in the Gathering Hall at St. Francis until further notice. Masses in the Chapel, and at the Villages have also been canceled.

St. Francis of Assisi has canceled all Lenten events. The cancellations include the Friday Lenten Soup Suppers, Stations of the Cross, and Lenten Reflections (Catholicism) on Monday nights. Contact the church office for more information.

Mass Intentions: If you would like offer a Mass for someone, contact Jean Gillette at 408-270-5723. Please submit your request at least four weeks in advance if you want it listed in the Church bulletin.

Friday Mass at 9 a.m.: These Masses have been canceled until further notice.

Home Communion: There will be no home communion until further notice. Questions? Contact Marilyn Rodman at 408-274-4521.

New to the Villages? To find out more about our Ecclesial Community, contact Marion Burry at 408-528-8231 or marion93940@aol.com.

COMMUNITY CHAPEL

'What Matters Most'

By Pastor Bill Hayden

There is nothing like a crisis in life to determine a person's priorities and beliefs. Some people have the ability to acquire wealth, prestige and fame but may lack the character to be a benevolent person. With the accumulation of wealth, it could be difficult for some to view themselves as the average Joe. It is a grace to be able to place yourself in another person's shoes who may have less or very little.

If we are honest, there are very few people who want to be classified as the average Joe or poor. The reality is that there are more average Joes and poor people in the world than there are elites, who appear to have the world in their hands.

The other day I was checking my cell phone and a site popped up showing how much some celebrities had spent on their dwellings. I assumed that they had worked hard and were proud to have achieved their dream palaces. The appearance of their properties revealed that they didn't cut any corners in fulfilling their desires. I asked myself, "If I had their money, would I want the same thing?" I'm not sure I would have the same desires.

During the California fire outbreak many of those wealthy homes in Southern California burned to the ground leaving only remnants of their former glory. Hundreds of homes in other parts of the country, are destroyed, in a day, by tornadoes, hurricanes, mud slides, floods, earthquakes and the like. It is very humbling when you have invested your life in something that has been decimated in an instance. Many people grieved, but were grateful for their lives and believed that they could start over.

There comes a time in life for self-examination and self-discovery of what and where our priorities are or should be. With all the business of daily living we can, and do neglect the more important things, because we are juggling 100 other tasks. Some things we can afford to neglect, while other things can adversely affect our lives, such as a global virus. Who would have thought that a virus (Coronavirus) could place every human being, regardless of status, on the same playing... praying ground?

People are acting out of fear and greed. It's not, "All for One and One for All" but rather "One for me and All for me" as people run down the grocery aisles clearing the shelves. While others capitalize on people's needs by selling their goods at ridiculous prices for profit.

After the initial fear, it was refreshing to hear and see people helping others. It's these times that test the souls and examine the hearts of men.

1 Corinthians 13:13 NKJV *"And now abide faith, hope, love, these three; but the greatest of these is love."*

As per the CDC and the Villages Management, all congregational meetings have been cancelled thru the end of April to deter the possibility of Coronavirus spreading. *Good news!* Pastor Bill will still deliver his Sunday Morning Sermon Message on audio. You can listen to his sermon via our Villages Community Website at Villagescommunitychapel.org. May God bless all of you with good health!

EPISCOPAL

'Words to Live By'

The Rev. Julia McCray-Goldsmith

In uncertain times, we all reach for words. To explain the inscrutable, to make meaning of loss and change, to reveal the very logos of God. Like all of us, I too am reaching for words to help me understand this time of quarantine. Perhaps social distance could be our invitation to a greater intimacy with God: through the sacred words of our time-honored prayers, scripture, and reflections drawn from them. This poem by Unitarian Universalist minister Lynn Unger exemplifies all three—

Pandemic

**What if you thought of it
as the Jews considered the Sabbath—
the most sacred of times?**

Cease from travel.

Cease from buying and selling.

Give up, just for now,

on trying to make the world

Different than it is.

**Sing. Pray. Touch only those
to whom you commit your life.**

Center down.

**And when your body has become still,
reach out with your heart.**

**Know that you are connected
in ways that are terrifying and beautiful.
(You could hardly deny it now.)**

Know that our lives

are in one another's hands.

Reach out with your heart.

Reach out with your words.

**Reach out with all the tendrils
of compassion that move, invisibly,
where we cannot touch.**

Promise the world your love—

**for better or for worse,
in sickness and in health,
so long as we shall live.**

Over the next few weeks our Episcopal Chapel at The Villages will not be gathering at the Montgomery Center, but we will be sharing the rich words of our faith tradition in this column and in online venues (check www.trinitysj.org for more information). Because words remind us that God's people have been through challenging times before, and with open hearts and the help of God, emerged with deeper faith. This is my prayer for you.

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SPORTS NEWS

SHONIS

By Tom Zades

The Pro Shop edition of Fast Lane on Tuesday, March 17, began with: "The Golf Course and Pro Shop will be closed until after April 7 due to the order of the Health Officer of the County of Santa Clara. All previously scheduled golf functions including clinics, golf tournaments, and social golf events have been canceled through April 7 and will be rescheduled."

Reflecting on how quickly events have been moving, just four days prior, on Friday, March 13, Teddy Morse and Delma Juarez represented the Shonis in the California Women's Short Game League. The Short Game League uses par-3s and short par-4s, with the longest holes in the 300-yard range. The longest hole on our par-3 course is 135 yards. The League courses average 1,550 to 2,000 yards, compared to 802 yards for our par-3 course. The League is scheduled to play at The Villages on October 9, using the back nine of our 18-hole course. This, as with all such events, is subject to the rescheduling that will be required when the current health crisis passes.

Teddy had reported: "Some say Friday the 13th is unlucky, but that wasn't the case for us. We played with a group of 49 women who were very welcoming to us as new members. Delma won a prize for a chip-in par and I won for the longest drive in my flight and I was the overall winner with a low net of 24." She also said that Shonis Tricia Hardt, Barbara Karayn, Meg Rogers and Fran Schumaker are working on getting their NCGA handicaps so that they, too, may represent the Shonis in league play when it resumes.

Prior to the closing of the golf course, the Shonis were experimenting with a sign-in system with some features that could become useful, if not permanent, in the future, as nearly everyone has email now: Reply to the Captain's email by late Sunday night if you want to play. Receive your starting hole assignment on Monday afternoon via return email. Pick up a scorecard Tuesday morning and get to your assigned hole for the 9:30 shotgun start. But the sign-in process, which normally begins an hour before tee time, is a time of fellowship and comradery. Let's get past this social "distancing" stuff and back to hugs, smiles and handshakes.

Chip shot: "Golf is a game whose aim is to hit a very small ball into an even smaller hole, with tools singularly ill-designed for the purpose." – Winston Churchill. Note to Winston: The hole is not smaller than the ball. It only seems that way sometimes.

SWINGERS

By Wendy Ledamun

Our St. Patrick's Day Tournament, on March 17, was cancelled due to the uncertainty and every-changing guidelines surrounding COVID-19. While the big news is that the course is closed through April 7 and play may resume thereafter.

Updates on upcoming Swingers events:

The Swingers/Shonis mixer on April 14 has been tentatively rescheduled for July 21.

The Rancho Murieta Invitational scheduled for April 23, 2020 has been rescheduled to September 17.

Team Play at the Villages on April 28 has been rescheduled for May 26.

Scheduled play for May and June is subject to change. Watch this space for updates!

More SPORTS on page 13

18-HOLE WOMEN

By Barbara Weisend

The times they are a changin', er, changed. And we have no idea for how long. Since there is really no golf news, perhaps it is a good idea to re-read Vicki's two very good e-mails she sent us last week:

It looks like we are in this for the long haul so I thought I would share a few ideas to help get you through the long days inside.

There are several amazing museums that are doing virtual tours, a great online bridge site I use is called Bridge Baron and you can download a free version and play with others or the computer. This is a great time to log on to sites like Shutterfly and create photo albums you talk about doing but never find the time. I think we have all cleaned our closets and drawers by now but if not let's do it. When this is over there will be lots of folks in need of the things we no longer use. Walking is still a great option as long as we keep our social distance. I ran into several ladies out on the course yesterday and how lucky we are to be able to walk in such a beautiful parklike setting. Finally, remember to call or email friends and family so we all have the human interaction we need.

Today we received the order to shelter in place until April 7 followed by an email from The Villages that the golf course will be closed through April 7. As a result, our play days will be cancelled as well. If the lockdown is lifted at that time we will have Captain's Trophy on April 9. Please adhere to the lockdown request and only venture out of The Villages if absolutely necessary. We can still walk on our beautiful course and garden and talk to each other at a safe distance. Again I ask that you check on neighbors who live alone by phone or email. Take care of yourselves and each other and this too shall pass.

BOCCE NEWS

By David Cook

Week one of the Mixer (now on hold) was completed and the standings are on the club website.

We hope our regular columnist, Barbara Orlando, is back next week. Meanwhile please everyone, stay safe and be a beacon of kindness and support for your family, friends, and neighbors.



The Bocce Club during week one of the Mixer.



MEN'S GOLF CLUB



By Kyle Finley (kylefinley@outlook.com), website www.villagesgolfers.com

Message from Jim Seymour, Men's Golf Club General Chairman: The Men's Club Executive Committee is committed to following the guidelines and orders from Health Officials and The Villages Club Management. All events and meetings are canceled until further notice. We encourage all Men's Golf Club Members to follow the published guidelines.

We cannot expect the current "closed until April 7" to remain date certain. We will be working together via email and telephone on contingency plans for future events. As decisions are made, coordinated with the Director of Golf, we will publish updates.

TENNIS TALK

By Sherry Benz

Why is it so hard to impose "shelter-in-place" on a tennis player? The obvious is that we greatly miss being out under our beautiful California skies, drinking in the fresh air (along with an occasional waft of bacon from the Clubhouse kitchen), spending time with friends and revving our competitive juices in the game.

Movement is critical in keeping us healthy, strong, and alert. No wonder so many of us who have suffered injury or undergone surgery use "back to the courts" as a benchmark in our recovery. There are old people in every decade of life, but it seems to me that tennis players are wont to be in any "old" category. Just look at the folks still playing in their 80s or more. Check out the Jump Start participants who look forward to picking up a new sport or a "rusty" who shakes the dust off a racquet long stored in the back of a closet. I remember when I turned 50, then 55, then 60, then 65, then 70. The aging was always tempered by "Yeah! I get to play in another USTA league!"

In addition to staying safe and healthy, don't give up your exercise routine. Stretching is critical for seniors. Walking is allowed and encouraged (my husband suggested using a dog leash to assure the 6-foot limit!). There are lots of TV shows and Internet videos to guide you through an exercise program ... some specifically geared for seniors. Come on—you don't have anything else to do! Napping also vitalizes our bodies, so treat yourself. Don't neglect your mind. Trust me, daytime TV won't challenge your brain. But, read, do puzzles, play games and stay in touch with family and friends. Miss you all.

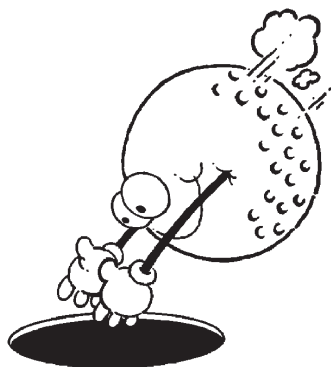
IRONMEN

By Bill Travis

Interesting golf stuff from "American Golf" to contemplate during "the hiatus":

Golf is one of only two sports to have been played on the moon. Back in February of 1971, Apollo 14 member Alan Shepard hit a ball with a six-iron, but he had to swing with only one hand due to his pressure suit. The only other sport ever played up there (at least by a human) was the javelin throw around the same time. The ball and javelin are still there! It was later in 2006 when Russian astronaut Mijail Tiurin became the first person to drive a golf ball into space.

People are also generally under the misconception that St. Andrew's in Scotland is the oldest golf course in the world. However, according to the Guinness Book of Records, the oldest is Musselburgh Links, which most likely originated in 1672. But evidence suggests that Mary Queen of Scots may have played there as early as 1567!



FROM THE PRO



By Scott Steele, PGA Head Golf Professional

As per the orders issued by the County of Santa Clara and the State of California, the Golf Course and Pro Shop will be closed until the listing of those orders. All previously scheduled golf functions including clinics, golf tournaments, and social golf events have been canceled and will be rescheduled. Golf play is prohibited on the golf course, as well as use of the driving range, and other associated practice facilities. We will keep you informed as to the status of golf as we approach the end of the current orders.

Hope for the Best, but Expect the Worst—As we navigate through these unpredictable times...golf will have to take a back seat until things are relatively normal again.

With that in mind, we should expect that the "Isolate in Place" mandate will stay in effect after April 7 and throughout the entire month of April. With that said, we will most likely cancel and/or reschedule all golf events and clinics scheduled in April.

If you have any questions, please reach out to the Captain of your golf group – Men's Club, 18-Hole Women's Golf Club, Swingers, Pinseekers, Shonis and Ironmen.

Rest assured, we will be maintaining the golf course during this closure, so that when we can play golf again, the course will be ready for us.

"What's In The Bag"—For the next four weeks, we will be running a "What's In The Bag" series as a fun way to show everyone what golf equipment your Pro Shop Professional Staff plays.

Scott Steele, PGA Director of Golf - "What's in the Bag"

Driver – Cobra Speedzone 9.5 Degree – Graphite Design Tour AD TP-6 Stiff shaft 1" under-length
3-Wood – Cobra Speedzone 14.5 degree – Project X HZRDUS Smoke Stiff shaft 1" under-length

Hybrid – Cobra Speedzone 3-Hybrid – Mitsubishi Tensi Stiff shaft 1" under-length

Hybrid – Ping G 4-Hybrid – UST Elements Stiff shaft 1" under-length

Irons – 5iron through PW – Cobra Forged Tech – UST Miyama Recoil 95 Gram Stiff shafts standard length

Wedges – 49/54/60 degree Cobra MIM Wedges – UST Miyama Recoil 95 Gram Stiff shafts standard length

Putter – Odyssey Stroke Lab V-Line – 34" Center Shaft

Ball – Srixon Z-Star XV

Tips From The Pro—Improve Without Playing

Since we are not playing golf at this time, I suggest that you use this time to work on your fundamentals:

Putting: Lay two clubs down on the floor, parallel about 6 inches apart – make putting strokes in between the shafts and strive to keep the putter square to the shafts

Lay the Ace of Spades on the floor – putt from 5', 10' and 15' and try to stop the ball on the playing card

Chipping: Lay a pillow on the floor – Use your sand wedge and chip to the pillow from 10', 15' and 20' Use your lob wedge and hit chips onto your couch from 10'

Swing: Swing in the backyard in front of your sliding glass door and check your set up and posture from the side – Arms hang under shoulders – Shoulder, knee and middle of foot in vertical line

Swing with an Orange Whip or your driver in sequence 20-30 times...work on balance and sequencing your arms and body.

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LANDSCAPE & MAINTENANCE

MAINTENANCE SCHEDULE

Cribari

5364-5383 and 5433-5488 — Landscape maintenance and weed control in progress.

5090-5153 and 5210-5233 — Landscape maintenance and weed control, 3/30-4/3.

Olive tree pruning throughout the district in progress.

Liquidambar tree fruit spray control throughout the district in progress.

C. Vale and C. Bluffs—Pro chip jet mulching installation throughout the flower beds in progress.

5283-5288, 5297-5304, 5309-5319 and 5464-5476 — Rodent exclusion in progress.

Del Lago

3301-3315 — Landscape maintenance and weed control, 4/13-4/17.

E-2 Lake — Renovation project; Landscape plan in planning.

Liquidambar tree fruit spray control throughout the district in progress.

3364 and 3365 — Reconstruction in progress.

Estates

8809-8875 — Landscape maintenance and weed control, 5/4-5/8.

Water feature — Concrete repair project; draining and power washing progress.

Fairways

4001 and 4024 — Landscape maintenance and weed control, 4/6-4/10.

Glen Arden

7698-7867 — Landscape maintenance and weed control, 3/30-4/3.

Liquidambar tree fruit spray control throughout the district in progress.

Heights

8448-8469 — Landscape maintenance and weed control in progress.

8470-8519 — Landscape maintenance and weed control, 5/11-5/15.

Hermosa

8065-8088, 8096-8099, 8122-8125, 8334-8349, 8388-8399 and Chardonay Lake — Landscape maintenance and weed control in progress.

8350-8387 and 8400-8446 — Landscape maintenance and weed control, 3/30-4/3.

Liquidambar tree fruit spray control throughout the district in progress.

8118 — Stucco wall replacement in progress.

Highland

7625-7696 and Findhorn Ct. — Landscape maintenance and weed control in progress.

7500-7573 — Landscape maintenance and weed control, 5/4-5/8.

Montgomery

6246-6336 — Landscape maintenance and weed control in progress.

6184-6245, 6337-6361 and Montgomery Center — Landscape maintenance and weed control, 3/30-4/3.

Liquidambar tree fruit spray control throughout the district in progress.

6151 — Driveway replacement in planning.

Olivas

8740-8752, 8769-8807 and Foothill Center — Landscape maintenance and weed control, 4/6-4/10.

Plant replacement throughout the district in progress.

Liquidambar tree fruit spray control throughout the district in progress.

Sonata

2000-2024 and 2032-2064 — Landscape maintenance and weed control, 4/6-4/10.

A MESSAGE FROM BRIGHTVIEW

The Villages Mulch Program

To help keep soil moist, to help prevent weeds, to help prevent soil compaction, for aesthetics, and for the overall health of the plants, a property-wide mulching program is part of the current landscape maintenance services contract.



We are working with a mulching company that will be coming on site a few times a week to perform mulch spraying to the majority of the plant beds on the property.

This process requires a large mulch truck with a long hose attachment that is used to spray mulch in the desired area. This will be completed by a three-man crew; two of them to hold and point the hose and a third to come behind them and blow the excess mulch off of the sidewalks and walkways.

There is some dust and also some noise generated when the trucks are installing the mulch and when the walkways and sidewalks are cleared by blowers. In addition, during this process, there will be a short lag time between the spraying of the mulch and the blowing of the sidewalks/walkways, but it will be done on the same day. We apologize in advance for any inconvenience this process may cause, but again, this process will better the health of the plants by controlling soil temperatures, as well as improve the aesthetics of the landscape across the property.

Weekly updates of where the mulch truck is working will be provided through notices on Fast Lane.



Valle Vista

9001-9018 — Landscape maintenance and weed control, 4/6-4/10.

Verano

7007-7060 — Landscape maintenance and weed control, 4/6-4/10.

Association

Common Areas — Treatment for voles, moles, gophers and squirrels in progress.

Mowing is scheduled for every other week, weather permitting.

Weed spraying throughout the Villages in progress.

Mowing of Ivy ground cover throughout the districts in progress.

Irrigation system check, in progress.

Liquidambar tree fruit spray control in progress.

Club Centers

Buildings A,B,C and D — Landscape maintenance and weed control in progress.

Club House and Tennis Courts — Landscape maintenance and weed control, 3/30-4/3.

Mowing is scheduled for every other week, weather permitting.

Weed spraying throughout the Villages in progress.

Irrigation system check and selective watering throughout the districts in progress.

Liquidambar tree fruit spray control at various locations in planning.

Guest rooms at Cribari Center — Balcony coating in progress.

Business office — Section of concrete walkway installation in planning.

Craft rooms at Cribari Center — Lock installation in planning.

Vineyard Center — Pool and Spa will be closed for resurfacing in progress.

Maintenance Emergencies and/or Advice

The Maintenance Services Department's general work hours are Monday through Friday, 8 a.m. to 4:30 p.m. If you experience a maintenance emergency during those hours, please call the office right away at 408-223-4670. Even if you are certain the emergency is your responsibility, Maintenance Services can provide a list of contractors that are familiar with The Villages and may be helpful for the repair.

If a maintenance emergency occurs outside of the general work hours or during a holiday, please call Public Safety at 408-223-4665. The Public Safety Department will contact the Maintenance Area Supervisor and/or the appropriate contractor. Together, they will all help to resolve your maintenance emergency.

BRIDGE HAND

By J.M.K.

NORTH

♠ Q 10 9 5
♥ A 3
♦ A Q 4 3
♣ 8 4 3

WEST

♠ A K 8 3
♥ 10 5 4
♦ K J 7 5
♣ Q J

EAST

♠ 7 6 2
♥ 7 2
♦ 9
♣ A K 9 7 6 5 2

SOUTH

♠ J 4
♥ K Q J 9 8 6
♦ 10 8 6 2
♣ 10

Dealer: North
Vulnerability: All

Bidding: North East South West

1 Diamond 3 Clubs* 3 Hearts Pass*

4 Hearts All Pass

Contract: 4 Hearts

Opening Lead: Queen of Clubs

Dealer has 2 Spade losers, 1 or 2 Diamond losers, and a Club loser.

Strategy: Due to the preemptive bid it is probably a good idea to take out trumps and try to set up Spades in order to sluff the Diamond losers.

West leads the Queen of Clubs and notices South plays the 10 of Clubs. At this point, West doesn't know whether East has 6 Clubs or 7. He decides to continue with the Jack of Clubs, South trumps, switches to a Heart, covers with the Ace on the board, follows with a Heart to the Jack in his hand and takes another round with the Queen to pull out the last trump. He next leads the Jack of Spades, West wins with the Ace, continues with the King and then plays a low Diamond, and South finesses with the Queen. It turns out that he could have won the trick with the 10 in his hand but it wasn't necessary to take the chance. He then plays the good 10 and Queen of Spades, sluffing 2 Diamonds from his hand. Then he leads the Ace of Diamonds from the board, next plays a low Diamond and then claims since his last 2 cards are trumps. By the way, when South started playing Spades, West could have ducked but it doesn't make a difference in this contract. South will always lose a Club and 2 Spades.

* Many players play this bid as a preemptive bid showing 6 or 7 Clubs with 6 – 10 HCP. It makes it more difficult for the opponents to reach the correct contract, and it does make 3 Clubs.

Brain Teaser

ONE WAY!

The following is a list of 20 famous streets—some are real and some are fictional. Your mission, should you decide to accept it, is to name the location of the street and why it is famous.

What criterion should be met in order for a street to be considered famous? Here are some examples: it may be all or part of a movie title; if it has a street number, it may be a noteworthy residence; it may represent a city district or cultural center. The location may be a bit fuzzy. If Cribari Lane were famous, its location described by a local person might be The Villages or San Jose. To a Floridian, it might be San Jose, the San Francisco Bay Area, or Northern California. The location of a fictional street may be hard to pinpoint: where exactly is Pooh Corner? The point is this: give it your best shot—we grade on the curve.

1. 77 Sunset Strip 2. 34th Street 3. Madison Avenue 4. Rodeo Drive 5. 10 Downing Street 6. Mediterranean Avenue 7. 59th Street 8. Haight/Ashbury 9. Broadway 10. Route 66 11. Avenue des Champs Elysees 12. 42nd Street 13. Lombard Street 14. Sunset Blvd. 15. 1600 Pennsylvania Avenue 16. 221B Baker Street 17. 13 Rue Modeliene 18. Wall Street 19. Main Street 20. The Yellow Brick Road

Several years ago our friend and former villager, Bill True, provided us with a series of puzzles to challenge our minds and memories. Since most of us have some extra down-time on our hands, The Villager will reprise some of those "Brain Teasers" for our readers.

(See Answers below)

Along the Way—a trip down Memory Lane

(With Tom Zades—contact him at: tomzades@gmail.com)



I have lamented elsewhere about my lack of common sense. Fortunately, Sandy was blessed with a healthy dose of it, and fortunately I listened to her most of the time over the years. But I found myself wondering recently: What would have happened if I had had a level of common sense commensurate with my intellect? What might I have accomplished in my career, for example?

Some historians like to ponder and speculate as to how our lives might be different today if some obscure detail had been different. For example, as I understand it, the War of 1812 was declared over, but it took a few days for the fact to reach General Andrew Jackson and an invading British force. Per the Internet, Jackson had been sent to New Orleans to prepare the city's defenses against the impending attack, and his army of volunteers defeated an invading British force of 7,500 men.

Per historians, this performance catapulted Andrew Jackson to national fame and eventually into the White House. What would have happened if word had reached them in time, and there was no battle? Would Andrew Jackson's name have drifted into relative obscurity? Who knows?

If I had realized in high school that I was college material, I probably would have gone to college in 1961 instead of voluntarily joining the U.S. Army. By doing so, though, my three-year military commitment was over by 1964, a time when I was hearing only vague references to a place called Vietnam. What would have happened if I had been drafted in 1965 or later?

When Sandy and I talked of marriage in 1965, when I was 21 years old, would common sense have told me to avoid marriage until I was older? How would my life be different today if I hadn't married Sandy, because I had "too much common sense?"

As we look back on the canvas of our lives, we may see the key events that made a difference. Many of us can perhaps relate to Robert Frost's "Two roads diverged in a wood, and I—I took the one less traveled by, and that has made all the difference." (From "The Road not Taken.") But what about the seemingly minor or obscure events or decisions that could have changed the course of your life? What would have happened if...?

My lack of common sense may have been the best blessing of my life.

Brain Teaser

Answers: 1. Los Angeles/TV series 2. New York/from the movie Miracle on 34th Street 3. New York/Advertising mecca 4. Los Angeles/retail stores for the rich and famous 5. London/home of British Prime Minister 6. Atlantic City/first street on the Monopoly game board 7. New York/from the song "59th Street Bridge Song (Feelin' Groovy)" by Simon and Garfunkel 8. San Francisco/hippie neighborhood 9. New York/theater district 10. "Winds from Chicago to L.A."/song by Bobby Troup 11. Paris/the street leads to the arch of triumph 12. New York/Broadway musical 13. San Francisco/crookedest street in the world 14. Los Angeles/movie starring Gloria Swanson and William Holden 15. Washington, DC/address of the White House 16. London/home of Sherlock Holmes 17. France/movie starring James Cagney 18. New York/financial "capital" 19. Gopher Prairie, MN/book by Sinclair Lewis 20. Somewhere outside Kansas/the path that connects Munchkinland with the Emerald City in The Wizard of Oz

The Where In The World Is The Villager? column will be temporarily discontinued

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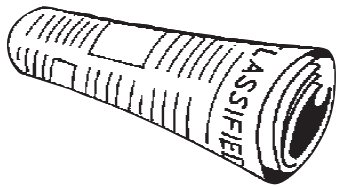
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 Lina: 408-849-6058
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 Melanie: 408-921-1005
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 Care@247healthcare.biz
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Care (continued)

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 continued on next page.

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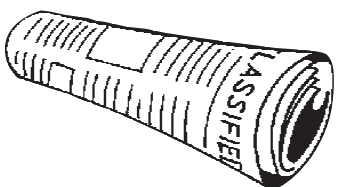
Gabe's Window Cleaning
Inside & Out Tracks
 Screens \$175
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 Experienced, Honest, Insured
 Rick McKee: 408-761-4803 3/26

To Place a Classified Ad

Adrienne Reed: 408-223-4657
 areed@the-villages.com
Scott Hinrichs: 408-223-4655
 shinrichs@the-villages.com

Ad copy is due Monday at 4 p.m.



Beware of Coronavirus scams

Unsubstantiated and outright false information about the coronavirus is flooding the internet. Posts, texts and email chains that are spreading misinformation have gone so viral that local law enforcement and federal agencies have had to issue public responses. Phishing scams, conspiracy theories and unsubstantiated claims are rampant on all electronic media—so the ball is in your court to make sure you have a skeptical view of just about everything you are receiving. You are probably safer trusting reputable sources and organizations rather than taking a big gamble on new and sensational cures, products or procedures. (And be sure you are not responding to come-ons from scammers impersonating reputable organizations and companies.)

Social media and disinformation researchers think that the coronavirus fears are ballooning misinformation out to new levels: Since the shelter-in-place orders, more people are online than ever before looking for information about the virus and possible cures, medical supplies, and hard to find provisions, in an atmosphere of panic and confusion without authoritative sources.

To follow are some tips to keep you from falling for scams during this emergency.

Shortages: The panic about hand sanitizer, toilet paper and paper towels, medical masks and dry food supplies and other staples is creating a context for scammers and grifters to capitalize upon. Beware of emails, popups and texts offering fake cures, “snake oils” and misinformation about miracle drugs, herbal cures and medical supplies. The fear caused by this emergency is a golden opportunity for scammers or unscrupulous businesses unloading bad merchandise or fake cures and remedies.

In some cases, people ordered masks at greatly inflated prices—spending in the thousands—and never received anything. Just because you place an order doesn’t mean that you’ll get what you ordered—beware of fake businesses or possibly unreliable companies.

Price Gouging: Price gouging on necessities like food, gas, supplies, and medical equipment is illegal during this emergency. If you see or experience price gouging contact your local law enforcement agency or contact the California Attorney General’s office to file a complaint against a business or company you think is gouging. Go to the Attorney General’s Office of the California Department of Justice at oag.ca.gov or call the toll-free number at 1-800-952-5225.

Banks: Financial institutions are asking that you be on the lookout for suspicious emails and text messages that try to convince you to share sensitive information such as usernames and password. They also caution that you be careful of messages that impersonate companies, charities, or government agencies.

Banks never ask you for your personal information or log-in credentials in an email or text message.

Stocks: The U.S. Securities and Exchange Commission warned investors last month about fraudsters touting stocks of companies with products that supposedly can prevent, detect or cure coronavirus. Buy those stocks now, they say, and they will soar in price.

But the con artists have already bought the stocks, which typically sell for a dollar or less. As the hype grows and the stock price increases, the con men dump the stock, saddling other investors with big losses. It’s a classic penny-stock fraud called “pump and dump.” Making matters worse: You may not be able to sell your shares if trading is suspended, the SEC warns.

Some FTC and SEC tips to avoid coronavirus scams:

Be wary of anyone asking for money for coronavirus victims, or for disease research, especially if they want prepaid credit cards or gift cards.

Ignore phone calls or emails from strangers urging you to invest in a hot new coronavirus stock.

Don’t click on links or download files from unexpected emails, even if the email address looks like a company or person you recognize. The same goes for unfamiliar websites. Carefully look at the urls and addresses to make sure they are legitimate. For example, look for obvious red flags, such as -org, or -gov instead of the usual .org or .gov in those addresses.

Avoid online offers for coronavirus-related vaccines or cures; they aren’t legitimate.

Stay cyber-safe.

Beware of phishing emails. Typically, these purport to be from reputable companies but are designed to induce people to reveal personal information, such as passwords and credit card numbers.

Avoid opening attachments and clicking links within emails from senders you do not recognize. The attachments can contain malicious content, such as ransomware, that can infect your device and steal your information. This practice is sometimes called “credential harvesting,” when bad actors get your log-on and passwords and use them to get sensitive financial information or names on your contact lists.

Be leery of emails or phone calls requesting account information or asking you to verify your account. Legitimate businesses never call or email you directly for this information.

Always independently verify that requests for information originate from a legitimate source.

Visit websites by inputting the domain name yourself. Businesses use encryption and other online safety measures, and messages that indicate a certificate “error” can be a warning sign that something is not right with the site.

Be observant of spelling and grammatical errors in messages supposedly sent from reputable businesses. Misspellings and odd grammatical constructions usually indicate that the scam is from an overseas source, and from scammers not accustomed to the English language. (Anyone can scan the logo of a trusted corporation or agency and make a fake letterhead.)

You can get scam avoidance tips and see examples of common scams on AARP’s Fraud Watch Network on the American Association of Retired Persons’ website at: aarp.org, or you can call the AARP free Fraud Helpline at 877-908-3360 if you suspect that you may be a possible scam victim.

Dial 211 for Essential Community Services

In many states, dialing “211” provides individuals and families in need with a shortcut through what can be a bewildering maze of health and human service agency phone numbers. By simply dialing 211, those in need of assistance can be referred, and sometimes connected, to appropriate agencies and community organizations.

Dialing 211 helps direct callers to services for, among others, the elderly, the disabled, those who do not speak English, those with a personal crisis, those with limited reading skills, and those who are new to their communities.

Several Ways to Contact

You can dial 211 on your phone, use the toll-free alternate number 1-800-273-6222, text “coronavirus” to 211211, visit 211.org or find 211 information at the Federal Communications Commission website at fcc.gov

211 is available to approximately 309 million people, which is 94.6 percent of the total U.S. population. 211 covers all 50 states, the District of Columbia, and Puerto Rico. To find out whether 211 services are offered in your area and to obtain more information, visit 211.org.

How 211 Works

211 works a bit like 911. Calls to 211 are routed by the local telephone company to a local or regional calling center. The 211 center’s referral specialists receive requests from callers, access databases of resources available from private and public health

(Continued on page 20)

Message from the City of San Jose District 8 office of Sylvia Arenas

Dear neighbors,

We're facing a time of uncertainty as our City and global community work to protect vulnerable residents from the Coronavirus. The current County Public Health Department recommendations include a shelter-in-place mandate, which is vital to protecting vulnerable residents. You'll find below more info on that mandate and resources for getting through this crisis.

Our office is here to help. If you have questions or concerns not answered below, please email us at District8@sanjoseca.gov or call (408) 535-4908 and we'll work to connect you to the best resource available.

Coronavirus Key Resources

Santa Clara County Shelter-in-Place Mandate: Santa Clara County has issued a shelter in place order that goes into effect from Tuesday, March 17 to April 7th, and could be extended as needed. **This means residents are to stay home except for essential needs.** Grocery stores, gas stations, laundromats, banks, child care facilities, and pharmacies may still remain open but should only be visited if absolutely necessary. You're also free to exercise outside keeping at least 6ft apart from other people.

Call or Text County Public Health Department - Now Available 24/7: Santa Clara County residents can now call or text 2-1-1 for information on novel coronavirus / COVID-19. Phone and text services are available 24 hours a day, 7 days a week, with phone interpretation available in 150 languages. **Text services are available in English and Spanish and can be initiated by texting the message "coronavirus" to 211211**

Financial Assistance during COVID-19: Have you or someone you know lost income due to reduced hours related to COVID-19? You may be eligible for a range of benefits including paid sick leave, paid family leave, unemployment insurance, and state disability insurance. Call 1-866-870-7725 for more information or visit sccfairworkplace.org!

Comcast Expands Access to Internet: Comcast is offering free 60 days of their internet essentials package for low-income families. To sign up, call 1-855-846-8376 for English and 1-855-765-6995 for Spanish customer support or visit internetessentials.com. New customers will be sent a free self-install kit that includes a cable modem with a Wi-Fi router. There will be no term contract, credit check, or shipping fee.



Avoid Scams: Times of emergency are unfortunately also an opportune time for scammers. Stay vigilant and be extra careful about sharing your personal information with strangers. Avoid opening any attachments or links in emails from senders that you don't recognize. And be wary of emails (or phone calls!) requesting account information or to verify an account, as most businesses would never call you or email you directly to ask for your security credentials.

Libraries Closed but Online Library Open 24/7: All city library branches are currently closed but there are plenty of free online resources available for free through sjpl.org.

Reach a Crisis Counselor: If you are feeling anxious, stressed, or nervous because of the coronavirus, Santa Clara County Behavioral Health Crisis Counselors are there to help! Text RENEW to 74174

Dial 211...

(Continued from page 18)

and human service agencies, match the callers' needs to available resources, and link or refer them directly to an agency or organization that can help.

Types of Referrals Offered by 211

Basic Human Needs Resources – including food and clothing banks, shelters, rent assistance, and utility assistance.

Physical and Mental Health Resources – including health insurance programs, Medicaid and Medicare, maternal health resources, health insurance programs for children, medical information lines, crisis intervention services, support groups, counseling, and drug and alcohol intervention and rehabilitation.

Work Support – including financial assistance, job training, transportation assistance and education programs.

Access to Services in Non-English Languages - including language translation and interpretation services to help non-English-speaking people find public resources (Foreign language services)

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